



Warranty Information

To The End User

All products manufactured by XTA are guaranteed for five (5) years from date of manufacture against faulty materials or workmanship under normal conditions of use.

All units under warranty claim should be returned to the factory carriage-prepaid by the local XTA distributor, with a clear fault description. Units repaired under warranty will be returned to the distributor from XTA prepaid.

All repairs outside the warranty period, units for re-calibration, or repairs to damaged units, will be charged at £100 [GBP] plus parts and shipping (and VAT where applicable).

Repairs will be guaranteed against repeat failure for 12 months.

OEM Units

XTA guarantees all units supplied to third-party manufacturers for one (1) year from date of manufacture against faulty materials or workmanship under normal conditions of use.

All units under warranty claim must be returned to XTA carriage-prepaid. Units repaired under warranty will be returned to the manufacturer prepaid, for forwarding to the end user.

All repairs outside the warranty period, units for re-calibration, or repairs to damaged units, will be charged at £100 [GBP] plus parts and shipping (and VAT where applicable).

Repairs will be guaranteed against repeat failure for 12 months.

XTA distributors have no obligations to repair OEM-supplied products, but may at their discretion offer to repair units for a charge to be negotiated by them.

Further Information

XTA will only support warranty repairs if the unit in question has not been subjected to unauthorised repair work or alteration, damage including shipping accidents, any use not covered in the XTA Owner's Manual for the product, exposure to moisture or harmful weather conditions, and normal wear and tear. Units on which the serial number has been removed or defaced will not be eligible for warranty service.

XTA's responsibility is limited to the product itself and the company accepts no responsibility for any incidental or consequential damages, including any loss due to cancellation of any events, or rent of replacement equipment or costs due to third party's or customer's loss of profit, or any other indirect cost or losses however incurred.

Prior to returning equipment for modification or repair, please contact Ian Davis in our service department:-

Tel: +44 (0)1299 879977 or email: iand@xta.co.uk

Please consult the instructions on our website at:-

<http://www.audiocore.co.uk/returns-information/>

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